

A photograph of a man and a woman in an office setting. The man, wearing glasses and a blue suit with a red tie, is seated at a desk and looking at a document. The woman, with dark hair, is standing and gesturing with her hand while looking at the man. On the desk, there is a small potted plant and a statue of a person holding a scale. The background shows office shelves with binders and a computer monitor.

SOLUTIONS & SUCCESS

The Inside Story

Technology Challenges Vendors Must Solve Immediately

This law firm got in touch with Baroan Technologies because they were tired of unending performance issues with their private cloud vendor. We migrated them to Microsoft Azure, solving their problems for good—and we can do the same for you.

2022

■ WHO

This law firm had forty employees, all of whom needed fast, convenient, and secure access to client case files in order to do their jobs properly.

■ THE PROBLEM

Before working with Baroan Technologies, this law firm relied on a private cloud service. The vendor was responsible for ensuring their data and applications were readily accessible and properly secured in a data center.

Unfortunately, for years, the law firm's staff had been experiencing critical performance issues whenever they tried to access their cloud-based data:

- Extensive delay whenever they tried to open a file or read an email
- Limited security capabilities that put their client's data at risk
- Lack of effective resolutions

This is a common issue with private cloud environments. The fact is that private cloud vendors need to maximize their ROI on the infrastructure they've bought for their clients. This usually means the hardware is older, more limited, and improperly supported.

That's what happened with this client's vendor. They simply couldn't deliver the speed, security standard, or support the law firm needed to operate. When the law firm raised these issues with the vendor, they got a lot of promises and no lasting solutions.

That's why, near the end of their second 3-year agreement with the vendor, they got in touch with Baroan Technologies.

■ THE SOLUTION

The law firm's staff needed to have these cloud problems fixed, especially in light of the pandemic. Their staff required fast and secure access to client files whether they were in the office or working from home.

In order to solve their problems properly, the Baroan Technologies team performed a full review of their IT systems:

- Which applications they rely on
- How they use these applications and the cloud in their daily work
- The state of the cloud infrastructure, the age of the servers, and more

Based on our findings, we suggested that the law firm migrate to Microsoft Azure Virtual Desktop. This arrangement would resolve their performance issues and deliver a higher standard of security as well.

■ THE RESULT

After Baroan Technologies migrated them to Microsoft Azure, the law firm experienced an almost instantaneous difference. Thanks to Microsoft's resources, they are able to invest in upgraded, modern, recent hardware, which a private arrangement usually can't manage.

This new cloud model resolved all of the law firm's pain points. They could now stream video and audio through the cloud, and harness a range of security capabilities through Microsoft's third-party services, such as secure file sharing, Data Loss Prevention, permission configuration, access control, and more.

■ Baroan Technologies Will Solve Your Problems Once And For All

This client had put up with slow performance and security risks for years before they called us. Have you gotten used to a lower standard of quality and support?

Get in touch with our team to get started solving your problems right now.